

FALL 2012



## "VACATION VILLAS VIEWS"

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**GREETINGS TO ALL OUR OWNERS! WELCOME HOME!** Another year has gone by already. We have focused on cutting cost, expenses and budget adjustments. With our efforts we are happy to inform you that there **WILL NOT** be an increase to the Maintenance Fees or Property Taxes for 2013. We will continue to maintain the high quality of standards you have come to expect. It is very important that all fees due are received in a timely manner. Below is some important information regarding the use of your timeshare. So please take a moment and review the information. We want for you to have the most enjoyable vacation we can provide!

**IN REMEMBRANCE** GILBERTO RODRIGUEZ, an owner for 19 years and a Phase IV Board Member since 2000. He passed away on August 28, 2011.

### **RESORT IMPROVEMENTS**

- ◆ New paint outside Bldg A.                      ◆ New artwork completed.
- ◆ Fitness Room, new location, Bldg F., Suite 123
- ◆ Partial Replacement of sofas and loveseats.



### **FREQUENTLY ASKED QUESTIONS**

- 1) Do you participate in the buyback programs? No. Do you accept Deed Backs?** We cannot currently accept any deeding back of timeshare unit/weeks. We can, however, offer the following help. If you have any family, friends, co-workers, or acquaintances that would want to take ownership of your timeshare, we can prepare the proper documents and record them in Osceola County, Florida.
- 2) Can I move to a different unit at the resort?** Yes, if you would like to use a different unit from the phase that you are deeded in, there's a small internal use fee of \$50.00 for the week. If you have already stayed in the unit and would like to move, there's a cleaning fee of \$65.00. Change is upon availability.
- 3) Is there a fee for a transfer of ownership?** Yes, as of March 10, 2012 the Board of Directors for Florida Vacation Villas Association I, II, III, IV and V, have made a change to the transfer fee. The fee can now be from \$75.00 to \$1,500.00 depending on the transfer itself. Any transfers that are dated and processed after March 10, 2012 will have to pay from \$75.00 to \$1,500.00 before we can transfer ownership in our system.
- 4) As a FIXED owner, do I need to confirm the use of my week?** Yes. Please help us to prepare for your arrival, call 48 hours prior to your arrival for check-in instructions.
- 5) If I am a FLEX time owner, can I spacebank my deeded unit and week with RCI?** No, every year you have to submit a Reservation Request Form, and have the resort assign you a week that you can either use or spacebank with RCI.

**REMEMBER!** \* Check-in **starts** at 4:00 p.m. / \* Check-out **is at** 10:00 a.m. sharp. / \* To call 48 hours before Saturday check-in, this assures all owners are accounted for and have after hours code and instructions for late arrival.

**HOPE TO SEE YOU SOON!**